



## Medical Associates Health Plans

PO Box 5002  
700 Locust Street, Suite 230  
Dubuque, IA 52004-5002

Phone Number (563) 556-8070 FAX Number (563) 556-5134  
www.mahealthcare.com

Type of Plan ..... Health Maintenance Organization  
Total Number of Members ..... 31,480  
Years of Operating Experience ..... 19  
Total Number of Primary Care Physicians (PCPs)..... 94  
Percentage of PCPs Accepting New Patients..... 99%  
Percentage of Board Certified Specialty Care Physicians ..... 83%  
Number of Hospitals Affiliated with Plan ..... 6  
Number of Urgent Care Facilities ..... 4  
Number of Dentists ..... Open Access  
Percentage of Dentists Accepting New Patients ..... 100%

### ADDITIONAL INFORMATION

<b>Referral/Prior Authorization Requirements</b>	When a Medical Associates Health Plans member's primary care doctor or specialist wants to send a member to a non-plan provider for a covered service, the member must have a referral authorization by the Plan Medical Director.
<b>Medicare Claims Procedure</b>	Claims for members who are also covered by Medicare will be automatically processed by the Health Plan. Members are required to see participating physicians for coverage of coinsurance and deductible by the plan.
<b>Prescription Drug Policy</b>	Medical Associates Health Plans has an open formulary. Participating physicians and contracting pharmacies have information relative to the formulary and compliance. Prior authorization is not required. Additional information can be obtained from Medical Associates Health Plans.
<b>Dispensing Policy</b>	No exceptions for 34 day supply dispensing limit.
<b>Mail Order</b>	Yes.
<b>Disposable Diabetic Supplies Procedure</b>	Supplies must be purchased from a participating pharmacy. You will be required to pay the 20% coinsurance at the time of purchase. This includes syringes.
<b>Outpatient Mental Health Network/Policy</b>	Outpatient mental health services are provided by Medical Associates Health Plans participating physicians and providers. The member must have a referral authorized by the Mental Health Department
<b>24-Hour Nurse Line</b>	(563) 556-4357 or 1-800-325-7442
<b>PCP Restrictions</b>	There are no restrictions in choosing a participating primary care physician.
<b>Dental Benefits If Provided</b>	Routine periodic exams at 6 months intervals - 100% coverage Full mouth x-rays once in any 3 year interval, and bite wing x-rays at 1 year intervals- 100% coverage. Limited to usual, customary and reasonable fees. Topical fluoride applications, once in any 6 month interval - 100% coverage. Open access for dental providers.

<b>Counties in Service Area</b>	<b>Hospitals in County</b>	<b>Major Providers in County *</b>
Dubuque, IA	Finley Hospital Mercy Health Center	Medical Associates Clinic, P.C. East and West Campus and all satellites.
Grant County, WI	Boscobel Area Health Care Grant Regional Health Center- Lancaster Southwest Health Center- Platteville	Associated Hearing and Balance Clinic (Audiologist) Boscobel Clinic Bluff Street Clinic Gundersen Vision Center – Boscobel Family Resource Center – Platteville (Behavioral Health) Fennimore Clinic Fennimore Plattner Clinic Grant Regional Family Practice Lancaster Family Medical Center Medical Associates Clinic – Cuba City Medical Associates Clinic – Platteville Nicolai Vision Clinic Potosi-Tennyson Medical Center WKM Psychology Clinic - Fennimore (Behavioral Health) WKM Psychology Clinic – Lancaster (Behavioral Health) WKM Psychology Clinic – Platteville (Behavioral Health) Boscobel Counseling Services
Crawford County, WI	Prairie du Chien Memorial Hospital	Gunderson Lutheran Clinic Gunderson Lutheran Podiatry McWilliams Eye Care Clinic, Ltd.
Iowa County, WI	Memorial Hospital of Iowa County	Dodgeville Medical Center Dr. McKenzie Optometry Office Mineral Point Medical Center
Lafayette	Memorial Hospital of Lafayette County – Darlington	Argyle Clinic Eye Care Centre, Ltd. Medical Associates Family Practice Clinic - Darlington Memorial Hospital of Lafayette County - Outpatient Clinic Shullsburg Clinic Family Resource Center - Darlington (Behavioral Health)
University of Iowa and University of Wisconsin Hospital and Clinics upon referral		

\* This column provides only a general summary of major provider groups. For a complete listing, please contact the plan at the phone number on the preceding page.